

Upute za instaliranje nove verzije softvera na MDA obitelji uređaja

1. Važna napomena:

T-Mobile Vam omogućuje da ovim načinom napravite softversku nadogradnju Vašeg MDA uređaja.

Taj proces može dovesti do trajnog i nepovratnog oštećenja uređaja, te se s toga savjetuje obaviti nadogradnju u ovlaštenom servisu.

Takva nadogradnja plaća se prema aktualnom cjeniku ovlaštene servisne organizacije.

U slučaju da neovisno o navedenom želite software nadogradnju, molimo Vas da pažljivo pročitate upute, pratite sistemske poruke na Vašem ekranu i time smanjite mogućnost oštećenja na što manju razinu.

T-Mobile ne garantira za potpunost podataka iz ovih uputa te za izvedivost instalacije.

T-Mobile neće odgovarati za bilo kakvu štetu koja bi korisniku mogla nastati zbog nestručnog instaliranja softwera uz pomoć ovih uputa, kao niti za štetu nastalu zbog eventualnog gubitka podataka iz MDA uređaja i/ili kakvu drugu štetu proizašlu iz i/ili u vezi instaliranja novog softwera na MDA uređaj uz pomoć ovih uputa.

2. Prije početka instalacije:

1. Sinkronizirajte MDA Vario s računalom pomoću ActiveSync programa jer će nakon softverske nadogradnje SVI VAŠI PODACI NA MDA UREĐAJU BITI IZBRISANI!
2. Provjerite da li je najniža verzija ActiveSync instaliranog na Vašem računalu 4.0 ili veća. Ukoliko nije prvo osigurajte upgrade ActiveSync sa službenih Microsoft Internet stranica
3. Isključite "stand-by" i "hibernation" mod na računalu, te osigurajte ne uključivanje zaštite zaslona (screen saver)
Savjet: ove uvjete najjednostavnije je osigurati povremenim pomicanjem miša preko zaslona
4. Osigurajte da je kapacitet baterije MDA Varia veći od 50 %, a najsigurnije da je maksimalno napunjen prije početka instalacije
5. Obvezno isključite sve programe, odnosno potrebno je osigurati da nema aktivnih programa u Taskbaru i da ne pokrećete nikakav program na računalu za vrijeme trajanja instaliranja

Nakon provjere gornjih parametara napravite normalni (soft) reset MDA uređaja kratkim pritiskom Vašeg tipkala u rupicu označenu s RESET (potražite u uputama koje ste dobili uz uređaj ukoliko ne možete pronaći sami).

3. Instalacija:

„downgrade“, tj. ponovno instaliranje starog softvera nakon što je novi već instaliran nije moguće!

1. Postavite file sa softverskom nadogradnjom na Vaš Desktop
2. Još jednom dobro provjerite da li ste napravili sve točke opisane u dijelu „Prije početka instalacije“
3. Spojite Vaš MDA uređaj USB kabelom na računalo (**NE koristite USB hub, već direktnu konekciju na Vaše računalo**)
4. Provjerite da li je uspostavljena ActiveSync konekcija između MDA uređaja i računala putem USB kabela
5. BUDITE SIGURNI DA NIŠTA NE PREKINE VEZU između PC i MDA uređaja tijekom cijelog procesa instalacije
6. NAPOMENA: ne pokrećite neki drugi program za vrijeme trajanja procesa instalacije.
7. Ne brinite se ako zaslon MDA uređaj tijekom procesa pokazuje čudne znakove
8. Ne dirajte MDA uređaj i ne pritišćite ništa dok Vas sistemska poruka ne obavijesti o tome
9. Pokrenite file koji ste stavili na Vaš Desktop i PAŽLJIVO slijedite upute čarobnjaka

Primjer poruka koje se dobivaju od sustava u procesu nadogradnje jednog od tipova MDA uređaja (poruke mogu varirati od uređaja do uređaja).

Device Software Update Utility - R:31720 D:21200 U:31730 P:857873



Welcome to the Device Software Update Utility

This program will take you through the installation of the software update.

Before you continue, please ensure that:

1. Perform a normal reset by pressing the reset button .
2. Your device is also synchronised with your PC via ActiveSync and the USB cable/cradle. Depending on your settings, please check that some of your personal data, such as contacts, emails and tasks are backed up.
3. Close all other applications on the device and host PC.

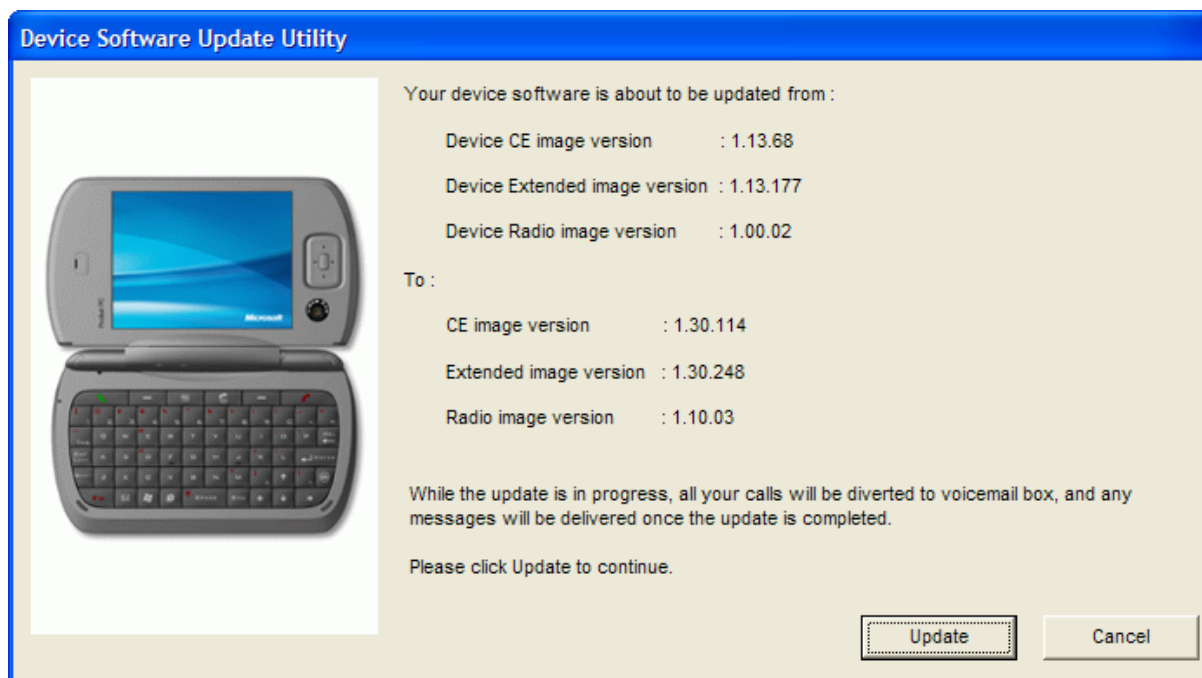
Click Next to continue. Click Cancel to quit.

View Document Next Cancel

Checking the information on your device ... Please wait ...

Please don't disconnect your device from your PC until the update is completed.

Device Software Update Utility



Your device software is about to be updated from :

Device CE image version : 1.13.68

Device Extended image version : 1.13.177

Device Radio image version : 1.00.02

To :

CE image version : 1.30.114

Extended image version : 1.30.248

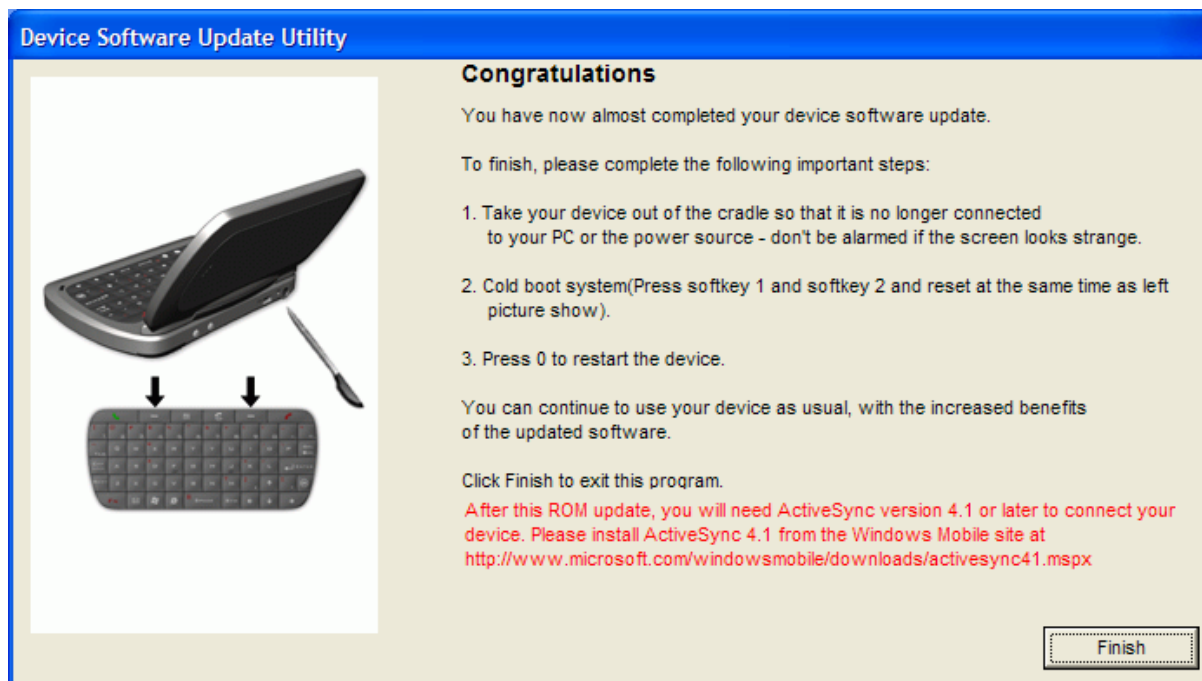
Radio image version : 1.10.03

While the update is in progress, all your calls will be diverted to voicemail box, and any messages will be delivered once the update is completed.

Please click Update to continue.

Update Cancel

Nakon pojave ovog (ili sličnog prozora poruke):



10. Tek pošto Vam je računalo napisalo ovakvu ili sličnu poruku u kojoj se kaže da je dozvoljeno odspojiti MDA uređaja od PC to smijete i napraviti.
11. Pritisnite "Finish" i odvojite MDA uređaj od računala.
12. Napravite „Cold boot system“ ili hard-reset opisan u poruci ili Vašim Uputama koje ste dobili uz MDA uređaj i pritisnite tipku nula na tipkovnici „0“
13. Nakon nekoliko minuta pojaviti će se Microsoft ekran i potom prolazite kroz kalibraciju zaslona („align screen“) kao pri prvom pokretanju uređaja.
14. Odredite „password“ ili ga preskočite sa „skip“ i potom pričekajte nekoliko minuta dok se ne dovrši proces prilagodbe uređaja „Customization“ u gornjem lijevom kutu ekrana.

Nakon toga uređaj će se samostalno resetirati te će se pojaviti T-Mobile logo i potom Windows Mobile logo.

I zadnji korak je da napravite sinkronizaciju Vašeg PC i MDA uređaja kako bi na njega vratili sve Vaše podatke!

Nadamo se da će Vam novi softver donijeti zadovoljstvo u radu s uređajem.

U slučaju nezadovoljstva sa softverom (postojanjem ili nepostojanjem neke opcije) molimo Vas da se obratite na Microsoft koji je vlasnik operativnog sustava koji pokreće Vaš MDA uređaj.

Vaš T-Mobile


4. Poruke grešaka:

Neke od mogućih poruka sa greškama.

O detaljima kodova grešaka pročitajte u na kraju ovog dokumenta, u originalu na Engleskom.

Slijedite upute u tom prilogu, odnosno one koje Vam daju sistemske poruke kako bi uspješno dovršili proces nadogradnje uređaja u slučaju pojave greške.

Device Software Update Utility EC:769 CB:



ERROR 101: CONNECTION ERROR

Device software update utility is having trouble connecting to your device.


Please check:

1. Your device is properly connected to the USB cable or cradle.
2. Your USB cable or cradle is properly connected to your PC.
3. Your device is turned on.

Once you have done these, run this device software update utility again.

Click Exit to quit.

Device Software Update Utility



ERROR 114: RADIO ROM UPDATE ERROR

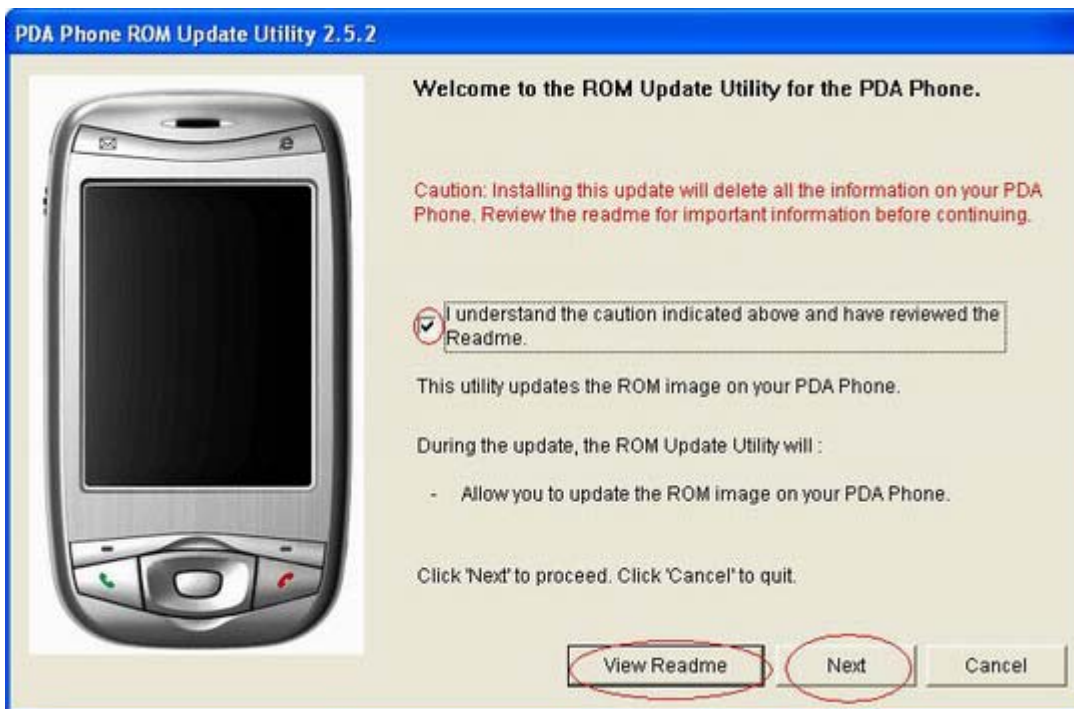
The ROM Update Utility has encountered errors during the update process.
The program will guide you to recover the update process step-by-step...

For more error recovery information, press "View Document".

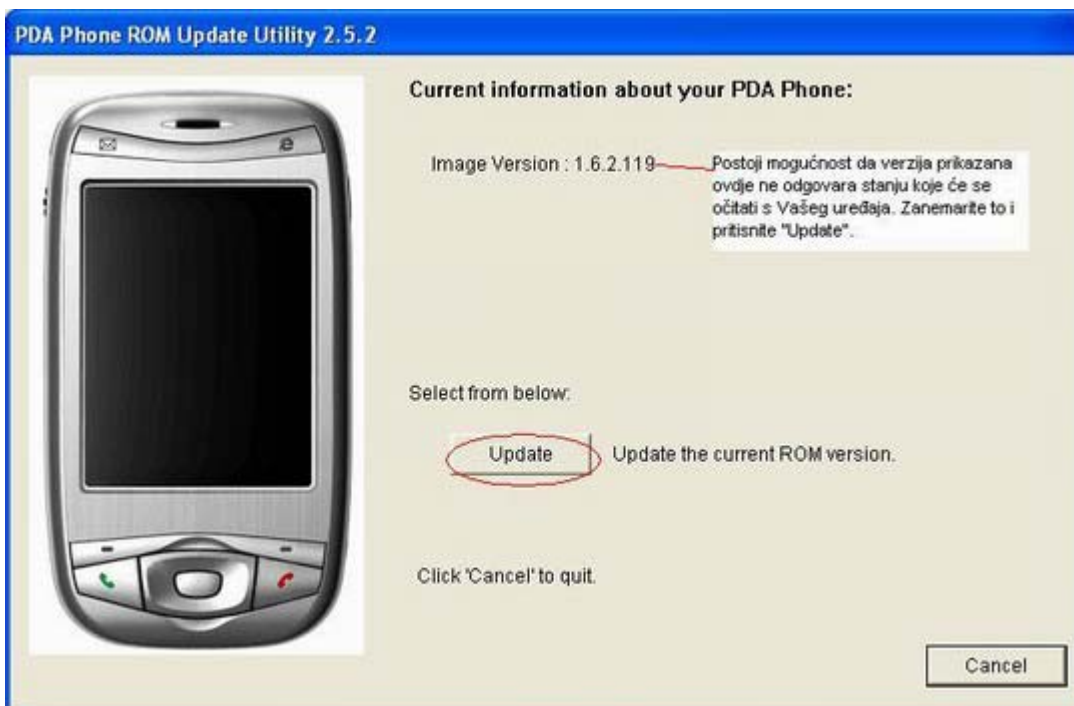
Press "Recovery" to start recovery process.

5. Izgled sistemskih poruka kod nekih drugih mda uređaja:

Mogući izgledi procesa kod različitih MDA uređaja:



Verifying the information on your PDA Phone... Please wait...





Verify that you want to update the ROM version:

From :

Image Version : 1.6.2.119

To :

Image Version : 1.06.02.119

Postoji mogućnost da verzije prikazane ovdje ne odgovaraju stanju koje će se očitati s Vašeg uređaja. Zanimajte to i pritisnite "Next".

Click 'Next' to proceed. Click 'Cancel' to quit.

Back

Next

Cancel



You are now ready to update your ROM image. This operation takes approximately 10 minutes.

During the update process, the following things occur.

- The PDA Phone is prepared for the update process.
- The progress bar is displayed on the host PC and on the PDA Phone.
- The completion screen is displayed on the host PC.

Click 'Next' to proceed. Click 'Cancel' to quit.

Back

Next

Cancel



0 %

Updating the ROM image on your PDA Phone...

Please do not remove the USB connection from the PDA Phone or launch any program during the update process.

Remember, the operation will take about 10 minutes.



95%

Updating the ROM image on your PDA Phone...

Please do not remove the USB connection from the PDA Phone or launch any program during the update process.

Remember, the operation will take about 10 minutes.

PDA Phone ROM Update Utility 2.5.2



Congratulations ! Your ROM update is now complete. Your PDA Phone is ready for use.

Follow the instructions on your host PC to re-establish a partnership and synchronize your data using ActiveSync.

After this ROM update, you will need ActiveSync version 4.1 or later to connect your device. Please install ActiveSync 4.1 from the Windows Mobile site at <http://www.microsoft.com/windowsmobile/downloads/activesync41.mspx>

Click 'Finish' to close the utility.

Finish

6. Dodatak uputama s kodovima pogrešaka:

Q & A for RUU Upgrade

Before you calling service center for advance help, please follow the error recovery instructions on the error dialog or refer below Q&A to recovery your question first.

Q1: What should I do before I calling service center?

- A:
1. Please make sure the error number (ex: the error number of connection error is 101).
 2. Service center may ask you sending error log file (c:\RUU.log) back to service center.

Q2: What should I do if I want using RUU to update my device to new image?

- A:
1. Make sure the device name and language type of your device and then download the proper RUU package.
 2. Making sure you have installed ActiveSync v4.0 or later.
 3. Backup your personal data using ActiveSync (You can ignore it if you don't care your personal data)
 4. During update process, we suggest you don't execute other program in this host PC (ex: play game, browsing net, watch movie, burning disc...etc). Please close all other program on this host pc as you can. If you can re-start your host PC before running RUU is great, because some program may already occupy system resource and may cause RUU upgrade fail.

Q3: How much time does RUU spend?

- A:
- It depends on what image does RUU need upgrade and your host PC equipment. There are three images may RUU need upgrade.
- Stage 1: Upgrade radio image take around 16 ~ 17min with USB connection.
- Stage 2: Upgrade extended rom image take around 1 ~ 2 min with USB connection.
- Stage 3: Upgrade CE image take around 3 ~ 4 min with USB connection.
- Totally, RUU takes around 20 ~ 23 min with USB connection.

Q3: I see the device screen become black and there is a checking dialog on my host PC and over 3 min no any response. What should I do?

- A:
- Some host PC has this issue, it maybe your usb driver has problem at this moment. Please re-start your host PC and reset your device and then execute RUU again.

Q4: I get "error 100: Model id error", what should I do?

- A:
- It may due to you get the wrong image. Please check your device's device name and language type and download proper RUU package from the vender web site again and reset your device and then run RUU again.

Q5: I get "error 101: Connection error", what should I do?

- A:
- Step 1: Reset your device and connect to host PC with USB connection again.
- Step 2: If your device is in OS mode, please make sure the ActiveSync have connected to your device (the ActiveSync icon should be showing green and stopped turning).
- Step 2-1: If the screen of your device had become black, please make sure the device top screen has "USB" characters (when you use usb connection and connect device and host pc).
- Step3: Executing RUU again.

Q6: I get "error 102: CE image file checksum error", what should I do?

- A:
- Reset your device, re-download RUU package and running RUU again.

Q7: I get "error 103: ROM image file not found", what should I do?

- A:
- Reset your device, re-download RUU package and running RUU again.

Q8: I get "error 104: Can not open rom image file", what should I do?

- A:
- Reset your device, re-download RUU package and running RUU again.

Q9: I get "error 112: CE rom update error", what should I do?

- A:
- Reset your device and running RUU again. If this error still occurs, please re-start your host PC and then run RUU again.

Q10: I get "error 113: Extended rom update error", what should I do?

A: Reset your device, and running RUU again. If this error still occurs, please re-start your host PC and then re-run RUU again. If this error occurs again and always occurs at 0% upgrade progress, please contact the customer service center.

Q11: I get “error 114: Radio rom update error”, what should I do?

A: Reset your device and run RUU again. If this error still occurs, please re-start your host PC and then run RUU again.

Q12: I get “error 115: Invalid version of ActiveSync”, what should I do?

A: Step 1: Download ActiveSync v4.0 or later and then install it.
Step 2: Reset your device and run RUU again.

Q13: I get “error 116: General error”, what should I do?

A: Reset your device and running RUU again. If this error still occurs, please re-start your host PC and then run RUU again.

Q14: I get “error 120: Country id error”, what should I do?

A: It may due to you get the wrong image. Please check your device's device name and language type and download RUU package from the vender web site again and reset your device and then run RUU again.

Q15: I get “error 122: Extended image file checksum error”, what should I do?

A: Reset your device, re-download RUU package and run RUU again.

Q16: I get “error 123: Radio image file checksum error”, what should I do?

A: Reset your device, re-download RUU package and run RUU again.

Q17: I get “error 201: Get device data error”, what should I do?

A: Step 1: Reset your device.
Step 2: Making sure the connection is ok.
Step 3: Running RUU again

Q18: I get “error 202: Read image error”, what should I do?

A: Reset your device and run RUU again. If this error still occurs, reset your device, re-download RUU package and run RUU again.

Q19: I get “Warning 204: Power Quantity is insufficient”, what should I do?

A: Please charge main battery till 50% then execute RUU again.